The purpose of this two-day course is to provide knowledge and skills for having difficult conversations to exercise leadership in addressing adaptive challenges. The goal of this course is for the participant to identify and apply skills for having difficult conversations as they relate to exercising leadership when addressing adaptive challenges.

Everyone at some point has to deal with a difficult conversation and this class provides multiple tools to do so effectively.

The primary target audience is fire and emergency services personnel in positions of authority who have an opportunity to exercise leadership. Participants must be minimally assigned to a supervisory level position (for example, a Company Officer).

**DATE:** Monday, November 9 and Tuesday, November 10, 2020

**TIME:** 0800 – 1700 hours each day (16 contact hours)

**LOCATION:** Gig Harbor Fire & Medic One
Headquarter, Station 50
10222 Bujacich Road N.W.
Gig Harbor, WA 98332

**PREREQUISITES:** None

**LUNCH:** Coffee, water and snacks will be available. Lunch will not be provided

**STUDENT ID:** Registration requires an identification number; a student number can be obtained online at [https://cdp.dhs.gov/FEMASID](https://cdp.dhs.gov/FEMASID)

**REGISTRATIONS & COURSE CONTACT:** E-mail request for registration, Name, SID Number, and Department to:

Tracy Lyon, Division Chief of Training (253) 851-3111
E-mail: tlyon@gigharborfire.org